

Responses in Which MRC Units Have Participated: Lessons Learned

2009 Integrated Training Summit
Hilton Anatole, Dallas, TX

10:15 – 11:30 a.m. / Tuesday, April 7, 2009

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Dallas County Medical Reserve Corps



Dallas County Health & Human Services
Dallas County Medical Reserve Corps



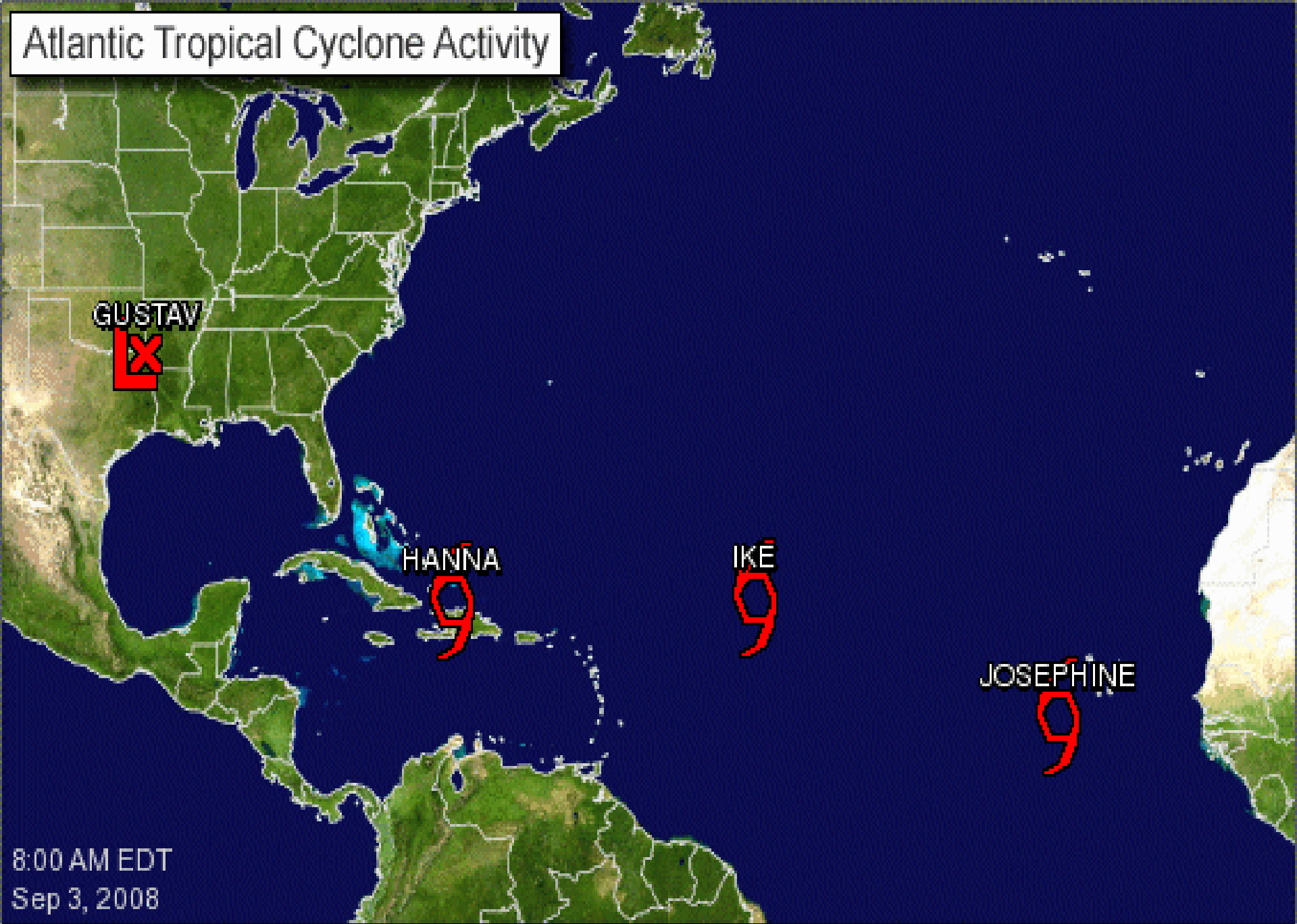
Powerful Partnerships for Response

Joint Shelter Operations for
Hurricane IKE Evacuees

Overview:

- Review the situation
- Consider the mission
- Identify the response partners
- Summarize the response
- Evaluate the outcomes
- Share lessons learned

Atlantic Tropical Cyclone Activity



GUSTAV



HANNA



IKÉ



JOSEPHINE



8:00 AM EDT
Sep 3, 2008

48-hour formation potential:  Low <20%  Medium 20-50%  High >50%

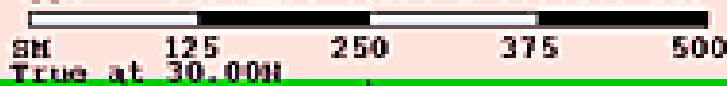
Preparing for the mission:

- 9/8 Planning
- 9/9 Activation
- 9/10 Mobilization

Unified Command in place:

- TX State Operations Center
- Dallas County Disaster Medical Operations Center
- City of Dallas Emergency Operations Center

Approx. Distance Scale (Statute Miles)



Hurricane Ike

September 11, 2008

7 AM CDT Thursday

NWS TPC/National Hurricane Center
Intermediate Advisory 41A

Current Center Location 25.3 N 88.0 W

Max Sustained Wind 100 mph

Current Movement WNW at 10 mph

 Current Center Location

 Forecast Center Positions

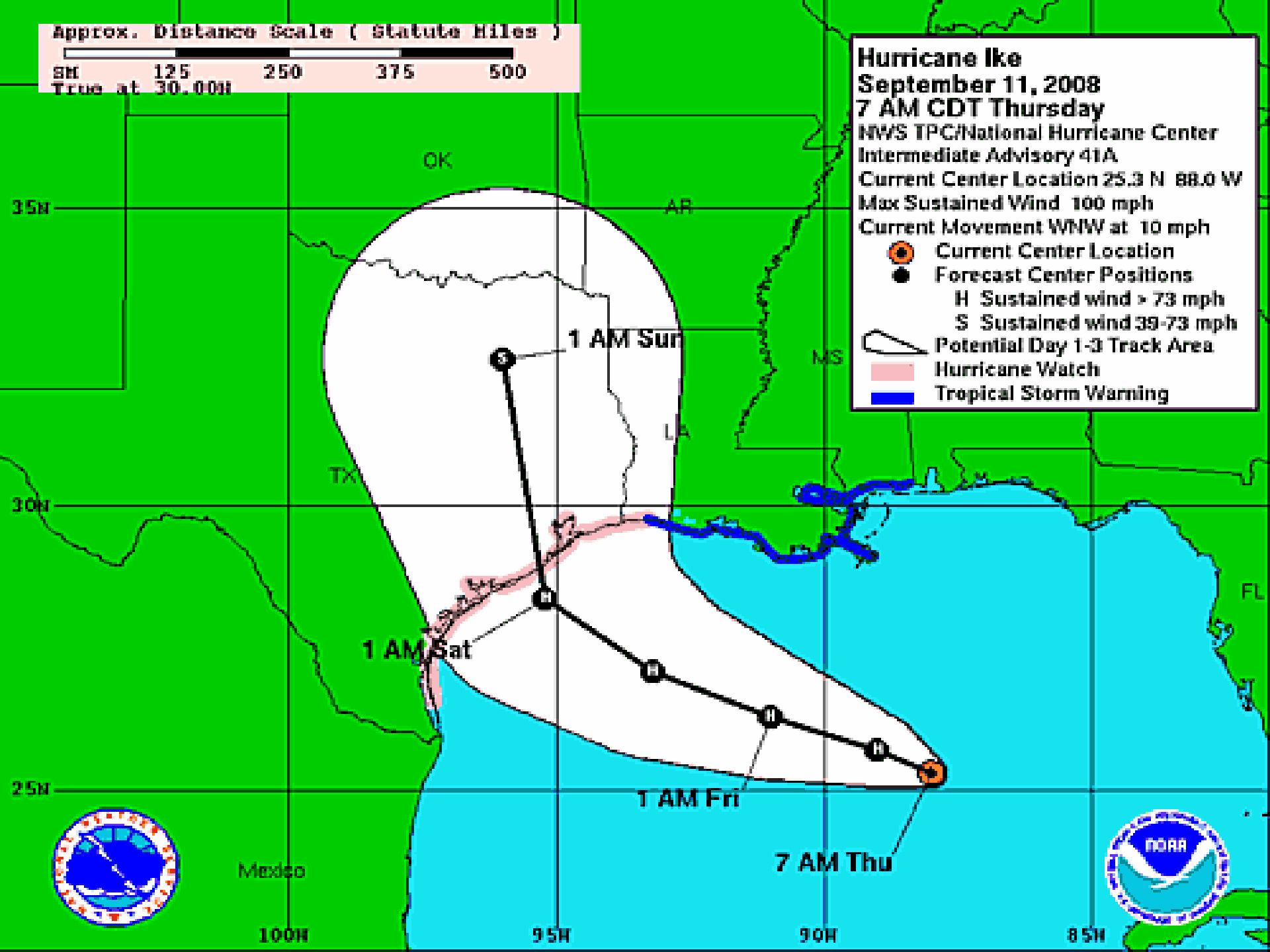
H Sustained wind > 73 mph

S Sustained wind 39-73 mph

 Potential Day 1-3 Track Area

 Hurricane Watch

 Tropical Storm Warning



Thursday, September 11

- **City of Dallas**
- **Dallas Area Chapter of the American Red Cross**
- **Dallas County HHS**

Additional Shelters opened within 48 hours:

- Samuel Grand Rec. Ctr., Dallas
- Cedar Hill, Rec. Ctr., Dallas
- Ellis-Davis Field House, Dallas
- Loos Field House, Dallas
- Huffines Rec. Ctr., Richardson
- Bowles Life Ctr., Grand Prairie

Dallas County MRC:

Focused on the Convention Center's Medical Clinic mission

- Medical care including Rx
- Assistance with Daily Living
- Wheelchairs, walkers, and high-capacity cots

MRC Clinic Partnerships:

- Dallas County HHS
- Dallas Area, American Red Cross
- Parkland, **UTSWMC**, Baylor MC, **Children's MC**, Methodist, **Richardson Regional**, & Presbyterian
- End Stage Renal Disease Network
- Walmart Pharmacy
- Dallas Fire & Rescue
- 211 Call Center

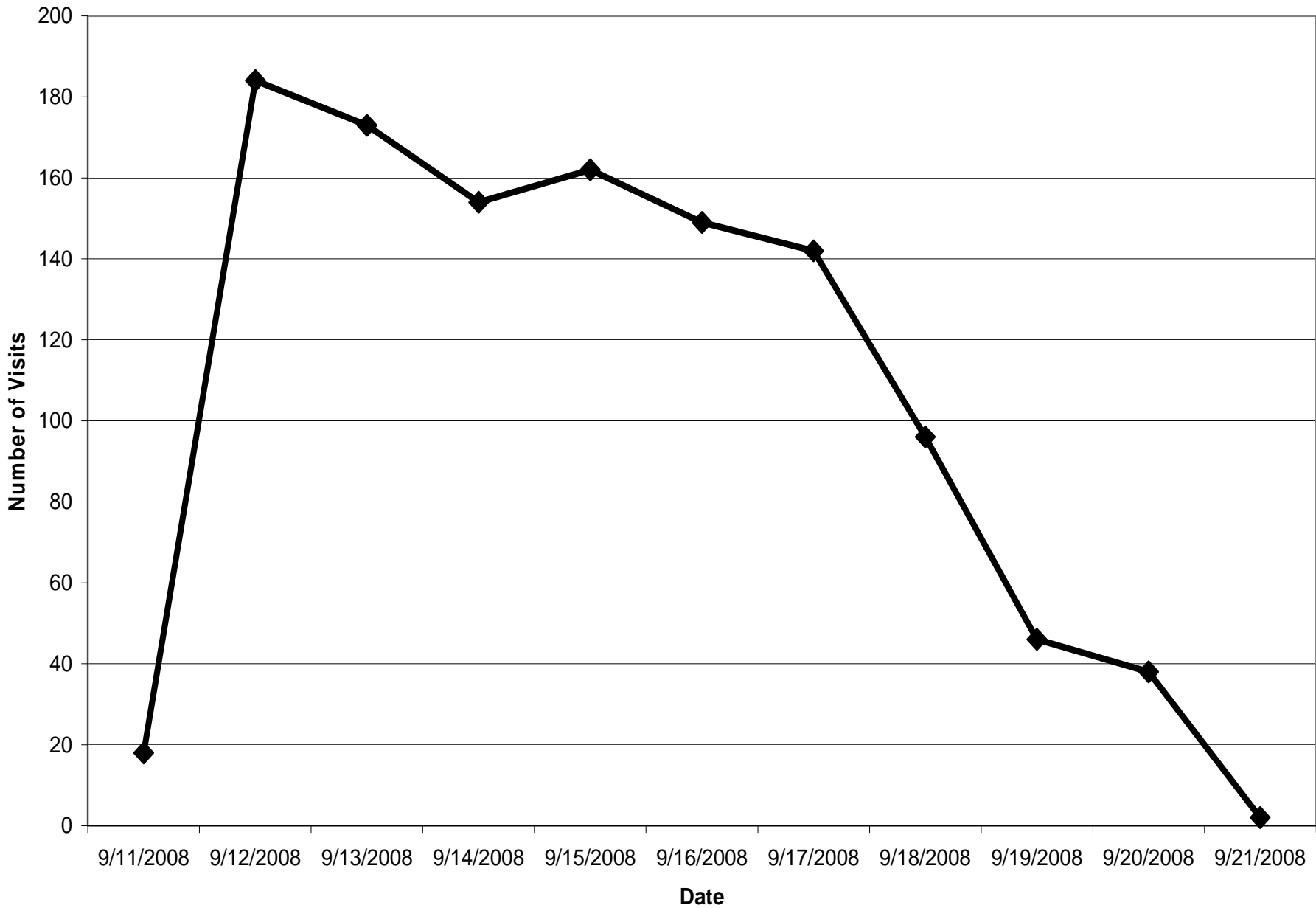
MRC Volunteer Partnerships:

- Dallas County Medical Society
- Los Barrios Unidos
- Scottish Rite Hospital
- City of Dallas Env. Health Services
- Volunteer Center of North Texas
- Mental Health America
- NTSP

Friday, September 12th

- More than 500 evacuees from Houston, Galveston, and the Texas gulf coast populate the Convention Center Shelter
- Clinic is open around-the-clock
- 194 evacuees receive clinic services

Total Number of Hurrican Ike Convention Center Clinic Visits by Date



Saturday, September 13th

- IKE makes landfall; devastates Galveston Island
- An additional Dallas County Shelter is opened: Duncanville Rec. Ctr.
- Additional volunteers are needed

The Next Nine Days:

- Peak shelter population: 1,226
- 2% transferred to AL or hospitals
- 5% transferred for higher level medical evaluation & stabilization
- Clinic alerted to expect 200 special needs evacuees
- Alerted to expect up to 600 dialysis patients

MRC Volunteer Response

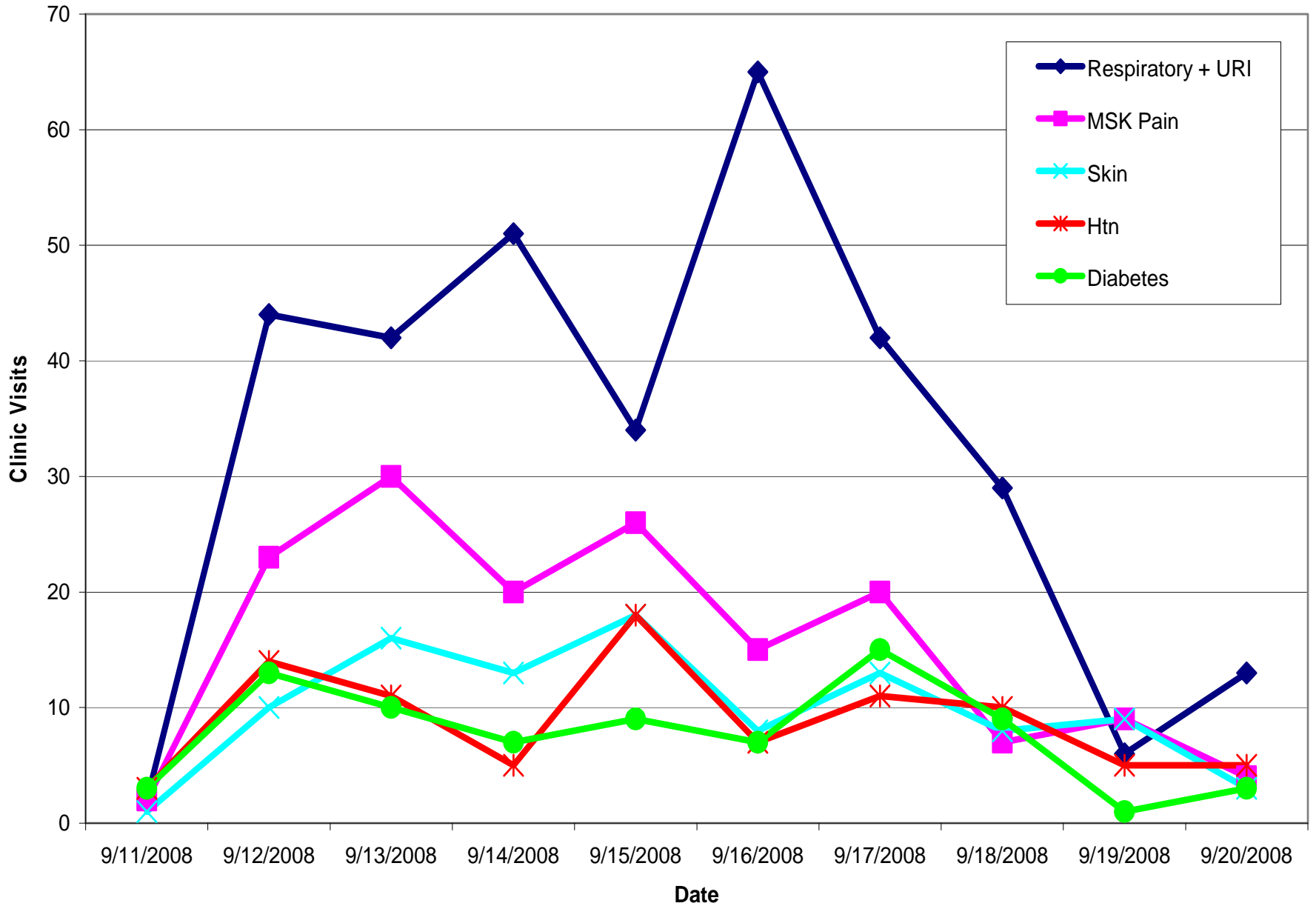
- 110 medical and non-med volunteers
- 2,500 hours of service
- Three 8-hour shifts p/day
- 594 Volunteers
 - 58 physicians / 85 nurses
 - 40 mental health professionals
 - 411 general support

After Action Review

Successes:

- 1,649 Prescriptions & OTC meds filled at no charge to evacuees
- 1,164 Clinic visits
- Coordinated response with 7 area hospital partners
- No disease outbreaks

Most common Primary Diagnoses for Patients seen at shelter clinic, by daily numbers



Lessons Learned:

- Prepare for basic infant care needs
- Establish resources for DME
- Prepare to meet special needs
- Know your partners and their response triggers



**The MRC and its
partners stand
ready to respond.
*Will you join us?***

