

County of Orange Health Care Agency
MEDICAL RESERVE CORPS



***Volunteer Program
Enhancement
Strategies For Sustained Growth***



medical
reserve
corps



Mission Statement

MRC Orange County

- ★ To enhance the emergency capabilities of Orange County through advanced registrations, organization and training of volunteer health professionals who can be readily mobilized to respond to a major emergency or disaster, whether man-made or natural, when the existing health infrastructure is overwhelmed and unable to provide needed medical care in a timely manner.



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Program Description

Orange County MRC

- ★ The Orange County Medical Reserve Corps is a volunteer component within the County of Orange Health Care Agency's Health Disaster Management Division. Since March 15, 2005, this program has been prepared to enhance Orange County's emergency preparedness and response capabilities through advanced registration, organization and training of volunteer health professionals and non-medical individuals. These volunteers can be readily mobilized to respond to a major emergency or disaster, whether man-made or natural, when the existing health infrastructure is overwhelmed and unable to provide needed medical care in a timely manner.



Extending The Invitation To Volunteers

- ★ INVITE VOLUNTEERS TO:
 - join your Board.
 - serve as chairs of sub-committees.
 - use their professional talents/skills
 - participate with office duties, orientations, ID systems.
 - attend local Citizen Corps Council meetings.



Extending The Invitation Volunteers Will

- ★ Work exhibit tables.
- ★ Train with staff for exercises/drills!!
- ★ Will be a comfort for the next real event.
- ★ You always need to:
 - Explain how your program works.
 - reward them:
 - put their story in your newsletter,
 - put them in other program newsletters,
example National Newsletter.

We all have a role in Hometown Security

Citizen Corps asks you to embrace the personal responsibility to be prepared; to get training in first aid and emergency skills; and to volunteer to support local emergency responders, disaster relief, and community safety.

Citizen Corps Councils

The Citizen Corps mission is accomplished through a national network of state, local, and tribal Citizen Corps Councils. These Councils build on community strengths to implement the Citizen Corps programs and will carry out a local strategy to have every American participate.

Everyone can do something to help make our families and our communities safer through:

PERSONAL RESPONSIBILITY: Developing a household preparedness plan and disaster supplies kits; observing home health and safety practices; implementing disaster mitigation measures; and participating in crime prevention and reporting.

TRAINING: Taking classes in emergency preparedness, response capabilities, first aid, CPR, fire suppression, and search and rescue procedures.

VOLUNTEER SERVICE: Engaging individuals in volunteer activities that support first responders, disaster relief groups, and community safety organizations. Everyone can do something to support local law enforcement, fire, emergency medical services, community public health efforts, and the four stages of emergency management: prevention, mitigation, response and recovery efforts.

CITIZEN CORPS COUNCIL VOLUNTEER PROGRAM CONTACT NUMBERS

Anaheim	CERT (714) 785-8955	Laguna Hills	CEPA (949) 707-2841
VIPS (714) 785-1597	Laguna Niguel	VIPS (949) 362-4309	
Neighborhood Watch	Neighborhood Watch/	CEPA (949) 362-4365	
Central	(714) 765-3869	Lake Forest	VIPS (949) 461-3545
West	(714) 765-7962	Neighborhood Watch/	CEPA (949) 461-3546
East	(714) 765-3814	Mission Viejo	VIPS/Neighborhood Watch/
South	(714) 765-3438	CEPA (949) 470-8433	
Aliso Viejo	CEPA (949) 635-1808	Newport Beach	CERT (949) 644-3112
Brea	VIPS (714) 970-8962	VIPS (949) 644-3699	Neighborhood Watch
Buena Park	CERT (714) 562-3554	Neighborhood Watch	(949) 644-3692
VIPS (714) 562-3992	Orange	VIPS (714) 744-7328	
Costa Mesa	CERT (714) 327-7406	Neighborhood Watch	(714) 744-7462
VIPS (714) 754-5281	Neighborhood Watch	Orange County Sheriff's Dept	Neighborhood Watch
Neighborhood Watch	(714) 754-4876	(714) 647-1851	
Cypress	CERT (714) 229-6625	Placentia	CERT (714) 993-8117
VIPS/Neighborhood Watch	(714) 229-6626	VIPS (714) 993-8296	Neighborhood Watch
Dana Point	CERT (949) 248-3535	Neighborhood Watch	(714) 993-8164
VIPS/Neighborhood Watch	(949)248-3517	Rancho Santa Margarita	CEPA (949) 635-1809
Fountain Valley	VIPS/Neighborhood Watch	(714) 738-6835	
(714) 593-4526	Fullerton	Neighborhood Watch	(714) 738-6836
Garden Grove	CERT (714) 878-4998	CERT (714) 773-1316	
VIPS (714) 741-5816	Neighborhood Watch	VIPS (714) 738-6835	
Neighborhood Watch	(714) 741-5760	Neighborhood Watch	(714) 738-6836
Huntington Beach	CERT (714) 374-1565	Garden Grove	CERT (714) 878-4998
VIPS/Neighborhood Watch	(714) 536-5933	VIPS (714) 741-5816	
Irvine	CERT (949) 724-7148	Neighborhood Watch	(714) 741-5760
VIPS (949) 724-7045	Neighborhood Watch	Huntington Beach	CERT (714) 374-1565
Neighborhood Watch	Crossroads (949) 724-7042	VIPS/Neighborhood Watch	(714) 536-5933
University (949) 724-7149	La Habra	CERT (714) 690-3370	
La Habra	CERT (562) 905-9753	VIPS/Neighborhood Watch	(714) 690-3398
La Palma	CERT (714) 690-3370	Ladera Ranch	CEPA (949) 218-3459
VIPS/Neighborhood Watch	(714) 690-3398	Laguna Beach	VIPS (949) 464-6671
Ladera Ranch	CEPA (949) 218-3459	Neighborhood Watch	(949) 497-0382
Laguna Beach	VIPS (949) 464-6671	Laguna Hills	CEPA (949) 707-2841
Neighborhood Watch	(949) 497-0382	Laguna Niguel	VIPS (949) 362-4309
Laguna Hills	CEPA (949) 707-2841	Neighborhood Watch/	CEPA (949) 362-4365
Laguna Niguel	VIPS (949) 362-4309	Lake Forest	VIPS (949) 461-3545
Neighborhood Watch/	CEPA (949) 362-4365	Neighborhood Watch/	CEPA (949) 461-3546
Lake Forest	VIPS (949) 461-3545	Mission Viejo	VIPS/Neighborhood Watch/
Neighborhood Watch/	CEPA (949) 461-3546	CEPA (949) 470-8433	
Los Alamitos	CERT (562) 431-2255	Newport Beach	CERT (949) 644-3112
Mission Viejo	VIPS/Neighborhood Watch/	VIPS (949) 644-3699	Neighborhood Watch
CEPA (949) 470-8433	Orange	Neighborhood Watch	(949) 644-3692
Newport Beach	CERT (949) 644-3112	Orange	VIPS (714) 744-7328
CERT (949) 644-3699	Neighborhood Watch	Neighborhood Watch	(714) 744-7462
Neighborhood Watch	(949) 644-3692	Orange County Sheriff's Dept	Neighborhood Watch
Orange	VIPS (714) 744-7328	(714) 647-1851	
Neighborhood Watch	(714) 744-7462	Placentia	CERT (714) 993-8117
Orange County Sheriff's Dept	Neighborhood Watch	VIPS (714) 993-8296	Neighborhood Watch
(714) 647-1851	Placentia	Neighborhood Watch	(714) 993-8164
Rancho Santa Margarita	CEPA (949) 635-1809	Rancho Santa Margarita	CEPA (949) 635-1809
San Clemente	VIPS (949) 361-8212	San Clemente	VIPS (949) 361-8212
Neighborhood Watch/CEPA	(949) 361-8386	Neighborhood Watch/CEPA	(949) 361-8386
San Juan Capistrano	CERT (949) 493-1171	San Juan Capistrano	CERT (949) 493-1171
VIPS/Neighborhood Watch	(949) 443-6370	VIPS/Neighborhood Watch	(949) 443-6370
Santa Ana	CERT (714) 245-8028	Santa Ana	CERT (714) 245-8028
VIPS (714) 245-8715	Seal Beach	VIPS (714) 245-8715	
Seal Beach	CERT(562) 799-4100 x 1121	Seal Beach	CERT(562) 799-4100 x 1121
VIPS (562) 799-4100	Neighborhood Watch	VIPS (562) 799-4100	Neighborhood Watch
Neighborhood Watch	(562) 799-4100 x1145	Neighborhood Watch	(562) 799-4100 x1145
Trabuco Canyon	CEPA	Trabuco Canyon	CEPA
Tustin	VIPS (714) 573-3272	Tustin	VIPS (714) 573-3272
Neighborhood Watch	North (714) 573-3391	Neighborhood Watch	North (714) 573-3391
Villa Park	CERT (714) 998-1500	South (714) 573-3396	
Westminster	VIPS (714) 898-3315	Villa Park	CERT (714) 998-1500
Neighborhood Watch	(714) 898-3315 x590	Westminster	VIPS (714) 898-3315
		Neighborhood Watch	(714) 898-3315 x590

Orange County California Citizen Corps Council



Our Mission

FOSTER
COLLABORATION
COMMUNICATION
AND COORDINATION
AMONG ALL CITIZEN
CORPS PROGRAMS
BY PROVIDING
LEADERSHIP
AND ADVOCACY

Community Preparedness
and Participation:

What can you do?

Orange County MRC www.ochealthinfo.com/mrc (714) 834-2335
Orange County RACES www.ocrares.org (714) 704-7917
Orange County Sheriff www.ocsd.org
Volunteer Center OC www.volunteercenter.org (714) 953-5757

CitizenCorps.gov www.citizencorps.gov
Fire Corps www.firecorps.org
ReadyOC.org www.ReadyOC.org
Red Cross www.redcross.org
USAonwatch.org www.USAonwatch.org



Funded by Department of
Homeland Security
<http://www.dhs.gov/>

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UNITING COMMUNITIES
PREPARING THE NATION

Orange County California Citizen Corps Council

- Promote and strengthen the Citizen Corps programs at the community level, such as volunteers in police service programs, CERT teams, Medical Reserve Corps units, and neighborhood watch groups;
- Provide opportunities for special skills and interests;
- Provide opportunities for training in first aid and emergency preparedness;
- Develop targeted outreach for the community, including special needs groups;
- Organize special projects and community events;
- Encourage cooperation and collaboration among community leaders;
- Capture smart practices and report accomplishments;
- Create opportunities for all residents to participate.

Our Vision

The vision of the Orange County California Citizen Corps program is to harness the power of every individual through education, training, and volunteer service to make communities safer, stronger, and better prepared to respond to disasters and emergencies.

Programs and Partners

CITIZEN CORPS COUNCILS



Help drive local citizen participation by coordinating Citizen Corps programs, developing community action plans, assessing possible threats and identifying local resources.

COMMUNITY EMERGENCY RESPONSE TEAM (CERT) PROGRAM



Educates people about disaster preparedness and trains them in basic disaster response skills, such as fire safety, light search and rescue, and disaster medical operations. Using their training, CERT members can assist others in their neighborhood or workplace following an event and can take a more active role in preparing their community. The program is administered by Department of Homeland Security.

FIRE CORPS



Promotes the use of citizen advocates to enhance the capacity of resource-constrained fire and rescue departments at all levels: volunteer combination, and career. Citizen advocates can assist local fire departments in a range of activities including fire safety outreach, youth programs, and administrative support. Fire Corps provides resources to assist fire and rescue departments in creating opportunities for citizen advocates and promotes citizen participation.

Fire Corps is funded through DHS and is managed and implemented through a partnership between the National Volunteer Fire Council, the International Association of Fire Fighters, and the International Association of Fire Chiefs.

USAONWATCH (UOW)



Neighborhood Watch works to provide information, training and resources to citizens and law enforcement agencies throughout the country. In the aftermath of September 11, 2001, Neighborhood Watch programs have expanded beyond their traditional crime prevention role to help neighborhoods focus on disaster preparedness, emergency response and terrorism awareness. USAonWatch Neighborhood Watch is administered by the National Sheriffs' Association in partnership with the Bureau of Justice Assistance, U.S. Department of Justice.

VOLUNTEER CENTER ORANGE COUNTY



Strengthens our communities by mobilizing volunteer action and accelerating nonprofit success. VCOC trains agencies to make effective use of potential spontaneous volunteers.

During times of disaster VCOC becomes an Emergency Volunteer Center coordinating and deploying spontaneous unaffiliated volunteers.

MEDICAL RESERVE CORPS (MRC) PROGRAM



Strengthens communities by helping medical, public health and other volunteers offer their expertise throughout the year as well as during local emergencies and other times of community need. MRC volunteers work in coordination with existing local emergency response programs and also supplement existing community public health initiatives, such as outreach and prevention. The MRC program provide volunteers with training in the Incident Command System 100 and 700 courses augmented with field exercises.

VOLUNTEERS IN POLICE SERVICE (VIPS)



Works to enhance the capacity of state and local law enforcement to utilize volunteers. VIPS serves as a gateway to resources and information for and about law enforcement volunteer programs. Funded by DOJ, VIPS is managed and implemented by the International Association of Chiefs of Police.



OPTIONS For NEW Growth

- ★ Find an Intern
- ★ Interns and Volunteers can work together
- ★ Share the paperwork
- ★ Process the Facts (bigger projects)
- ★ Make the growth of your program happen by:



Building Community Partnerships/ Cross Train To

Increase Skills:

- ★ Orange County MRC and Orange County 211 are cross training MRC volunteers to answer telephones in order to provide assistance to 211 Orange County calls coming into their office during a disaster.
- ★ Volunteer Center

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MRC Orange County

- ★ Security Committee
- ★ Vulnerable Populations Committee
- ★ Mental Health Committee
- ★ Staff Support Committee
- ★ Newsletter Committee
- ★ Veterinarian



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Orange County Medical Reserve Corps Growth with Flexibility and Collaboration

Know your mutual aid facts

Know your partners

Know your non-profits

Know who you can train with

Know their needs

Know how you can help them

Consider how it will help you.



COLLEGES

- ★ Local Universities/Junior Colleges
- ★ All hold job fairs
- ★ Look For Nursing, EMT, Fire Classes
- ★ Most are connected to training academies such as fire/paramedics
- ★ Regional Occupational Programs (ROP Programs)
- ★ Types of Vocational Training



Medical Volunteers

How I Find Them

- ★ Nursing Magazines
- ★ Retired Nurses
- ★ Present Retirees From HCA
- ★ Retired Physicians
- ★ Medical Associations
- ★ Dental Associations
- ★ Nurse Practitioner Organizations
- ★ Pharmacy Associations



Medical Volunteers

How I Find Them

- ★ Physician Assistant Organizations
- ★ Senior Retirement Communities
- ★ Senior Center/ Active Seniors
- ★ CERT Members ?
- ★ Retired Fire Authority Employees
- ★ Mental Health Forums
- ★ Social Workers
- ★ Bereavement Groups
- ★ Retired Military
- ★ Hospital Volunteers
- ★ DMAT Members



Non-Medical

- ★ Retired Peace Officers
- ★ Security Associations
- ★ Private Investigators Associations
- ★ Private organizations
- ★ Motorcycle Clubs (communications)
- ★ Amateur Radio Operators
- ★ Unions (Food Unions)
- ★ Senior Retirement Communities
- ★ Community Businesses



Advertisement

- ★ Newsletters
- ★ College Info Boards
- ★ Professional Magazines
- ★ Movie Theaters
- ★ Church Papers
- ★ Health Spas
- ★ Dental Offices
- ★ Doctor Offices
- ★ Veterinarian Offices
- ★ Websites link to all



National Websites

- ★ Nurse Practitioners/websites/Chapters
- ★ Physician Assistants Conferences
- ★ National Dental Association
- ★ National Pharmacist Association/Conferences
- ★ Retired Peace Officers Association

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★ ***Volunteer Program
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★ Peggy McCormick
MRC Coordinator

Orange County Medical Reserve Corps

Ph-714-834-2335

Cell- 714-720-1366

Fax-714-834-4445

pmccormick@ochca.com