



*United States Department of*

**Health & Human Services**

**Office of the Assistant Secretary for Preparedness and Response (ASPR)**

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# **We're Here to Help! (Part 2)**

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**ESF #8 Patient Movement Coordinator**

**HHS/ASPR**

**Integrated Training Summit**

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# Objectives

- Maintaining Situational Awareness
- Headquarters Actions
- The Players
- Patient Movement Timelines



## Feed the Beast!

**It's all about the numbers!**

- Maintaining situational awareness
  - How many patients did we move?
  - How many critical care?
  - Where did they go?

## Where is Grandma?



# What We Are Doing

- Daily National ESF #8 conference calls
- Daily ESF #8 Patient Movement Coordination Cell calls
- Monitoring JPATS and HaVBed
- Service Access Teams engaged
- FCCs standing down
- SATs remain engaged until all ESF #8 patients return to final destination (e.g., home of record, originating facility, or other designated location)



# The Players

- HHS Secretary's Operation Center (SOC)
- HHS Emergency Management Group (EMG)
- HHS Regional Emergency Coordinators
- ESF #8 Incident Response Coordination Team
  - IRCT Patient Movement Branch
- ESF #8 Patient Movement Coordination Cell
- JPATS Teams and SATs



# Service Access Team (SAT)

- SAT will coordinate all aspects of patient return to ensure smooth transition from host State to final destination. Scope of services will include:
  - Work with FCCs, sending and receiving facilities, as well as State EOCs and health departments to identify/track patients
  - Ensure transportation, human services (language translation, food, lodging, etc) and arrangements for discharged patients and attendants
  - Coordinate return of patients and attendants to home state using the Patient Return Contract
  - Facilitate communication between attending physician and accepting physician in home state for those requiring follow-on care
- Update JPATS on patient status until final disposition

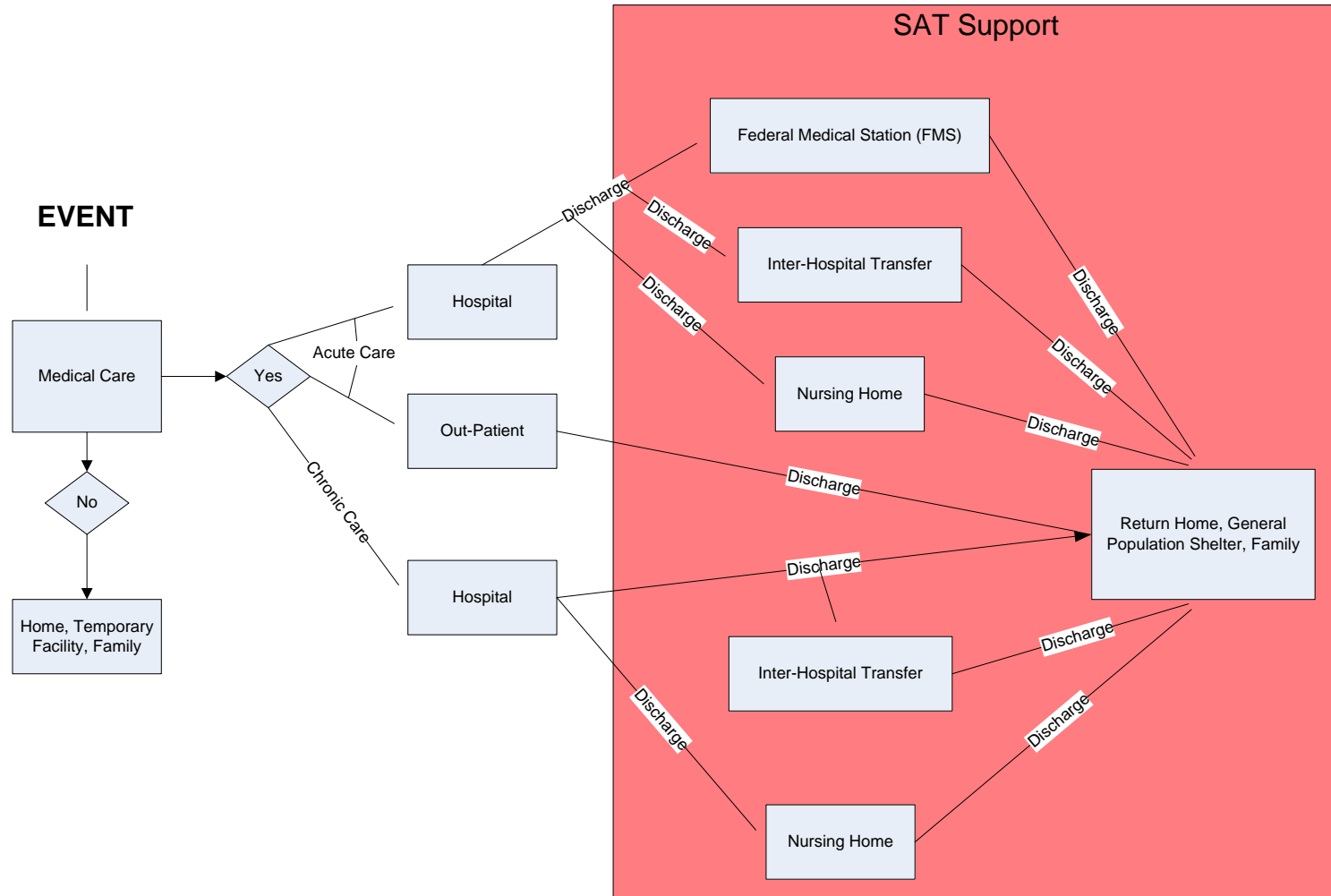


## Service Access Team (cont'd)

- SAT is a scalable unit. Under the operational control of the Incident Response Coordination Team (IRCT) Patient Movement Branch
- If indicated, SAT staff will be deployed to other locations including FCCs, State Health Emergency Coordination centers, State health departments, or specific shelters/hospitals where evacuees are placed



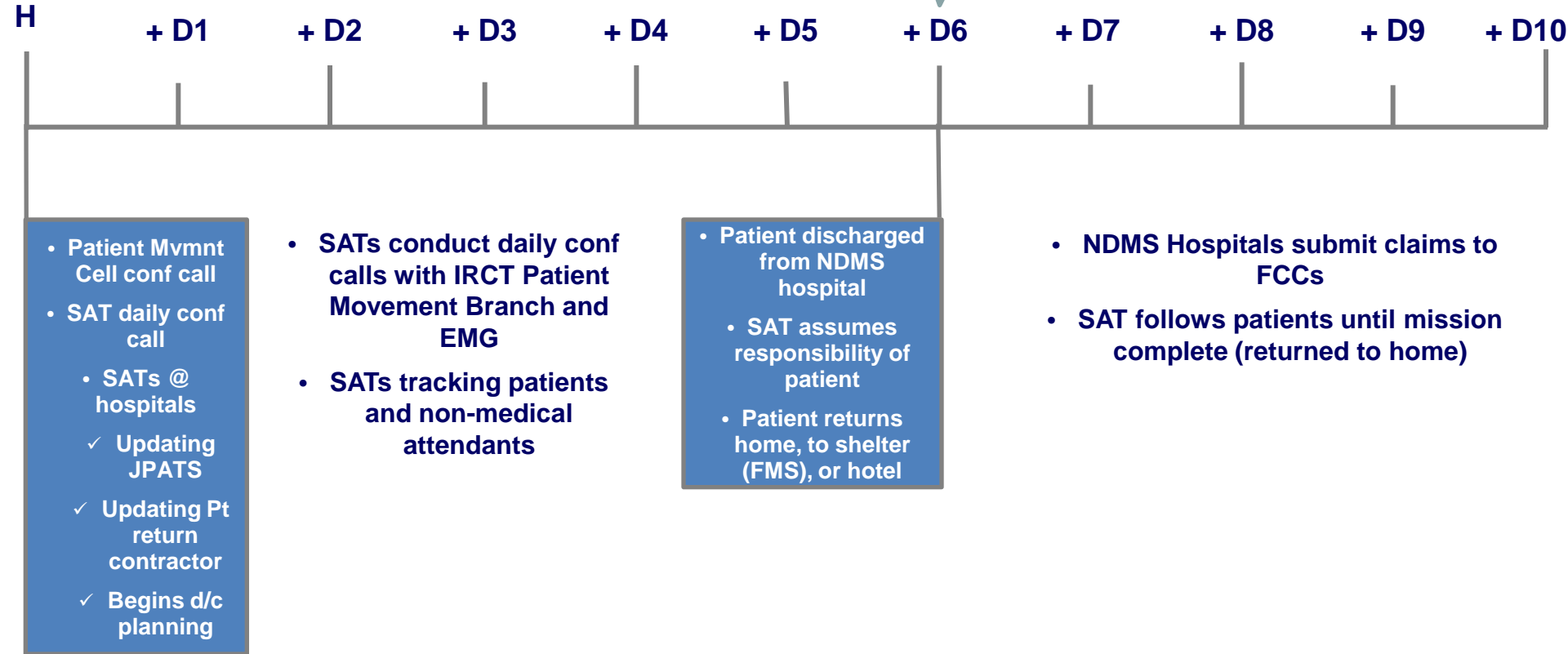
# Patient Return Flow





# Post-Event / Storm

Average length of stay for NDMS patient





# Summary

- Situational Awareness
- Daily calls
- SATs engaged
- Return patients and don't quit until all patients have been returned to home



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**Questions?**